

Elon Police Department: Stakeholder Survey Results

October 21st, 2021

This report was created with the support of Grant No. 2016-YA-BX-K002, awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the SMART Office, and the Office for Victims of Crime. Points of view or opinions are those of the authors.



**National Criminal
Justice Association**

www.ncja.org

Stakeholder Survey Results



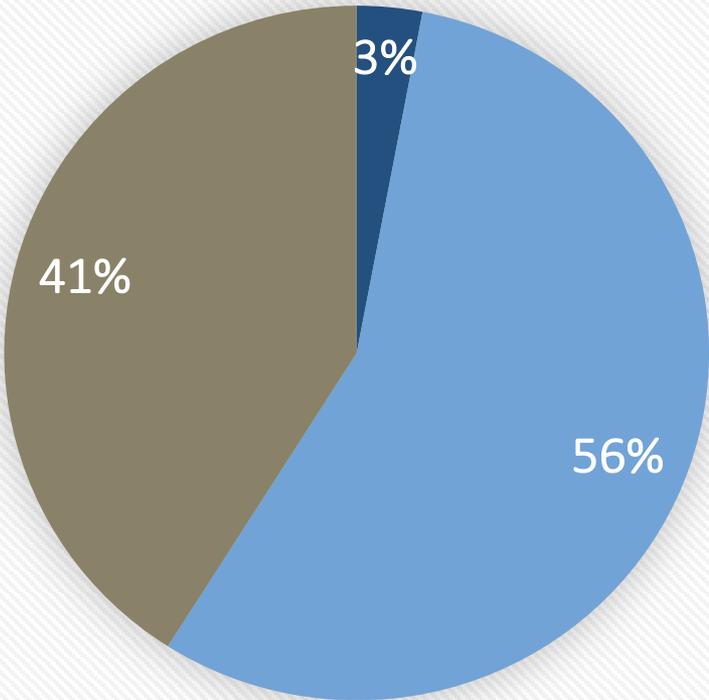
Survey Timeframe

8/11/21 – 9/28/21



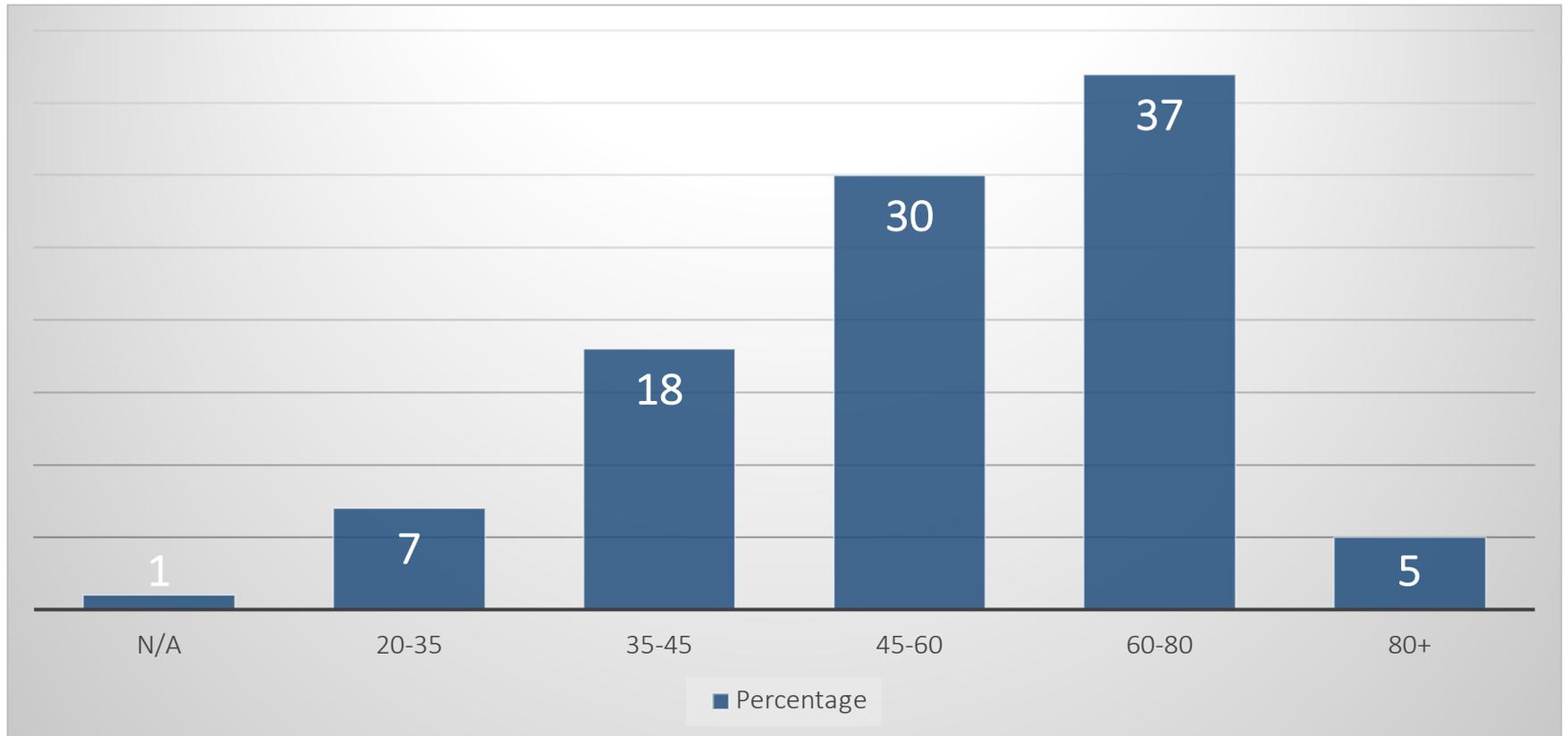
141 responses received

Stakeholder Survey Results Demographics: Gender



■ N/A-Prefer Not to Say ■ Female ■ Male

Stakeholder Survey Results Demographics: Age

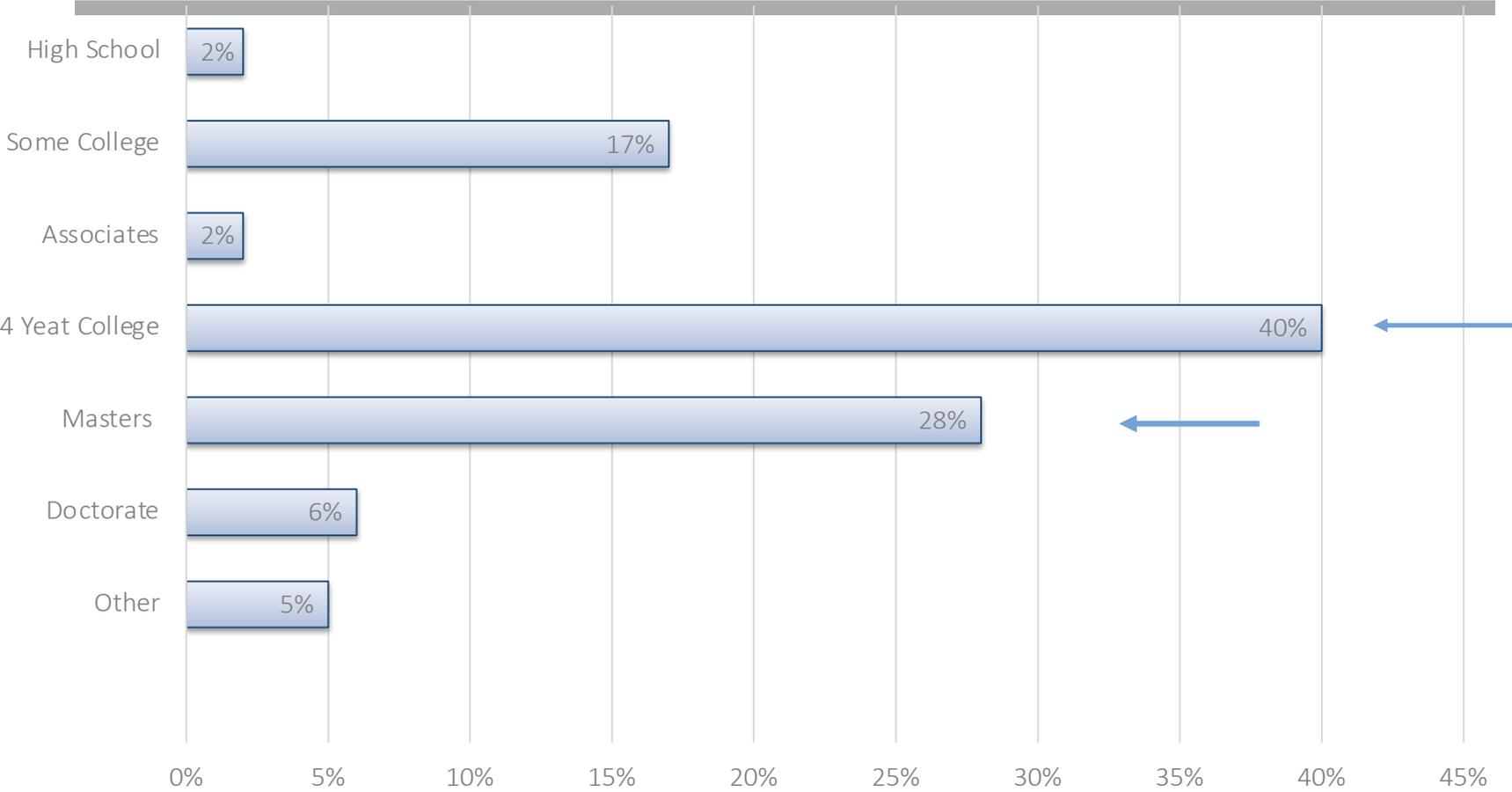


Stakeholder Survey Results Demographics: Race

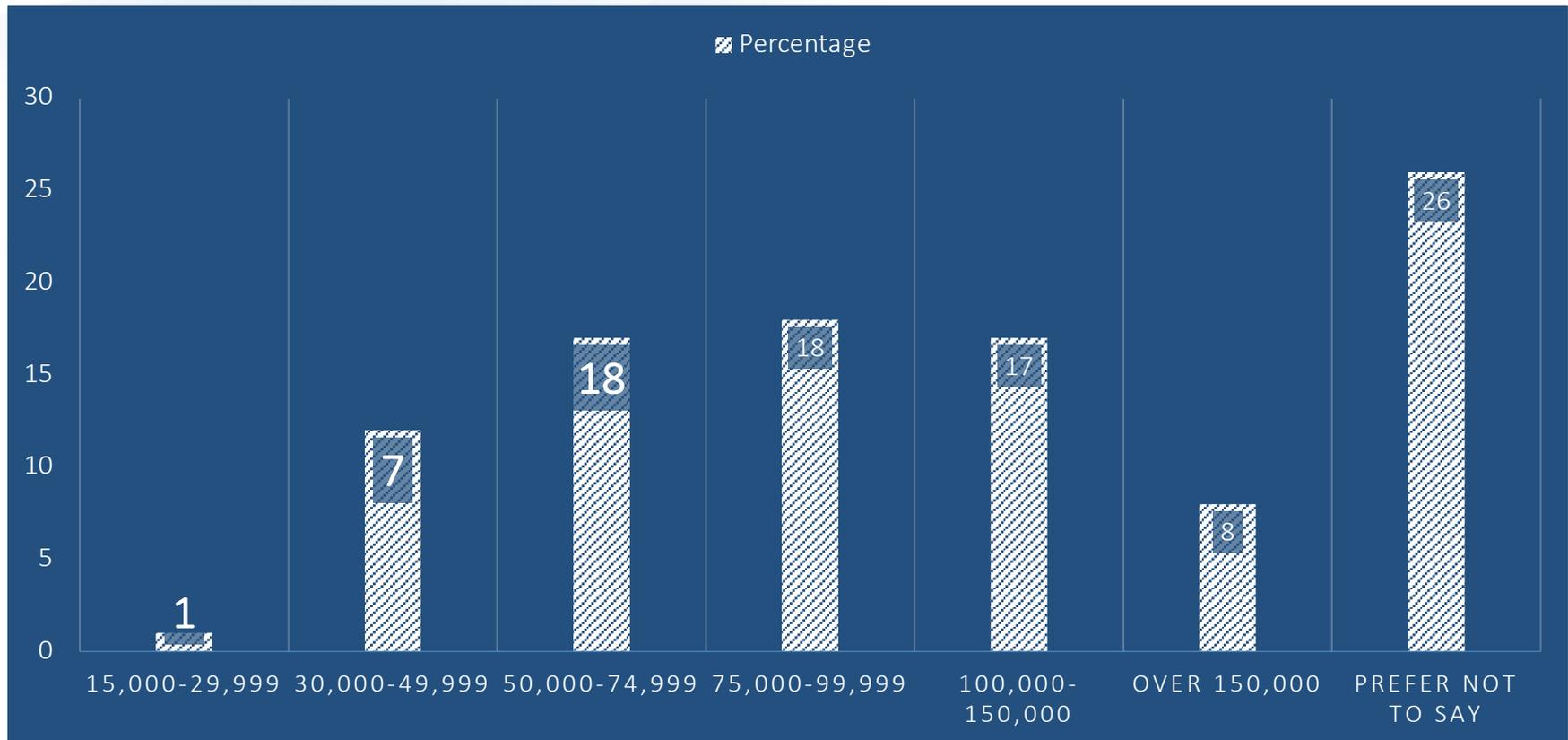
Issue	Responses
White or Caucasian	85%
Black or African American	3%
Prefer not to say	12%

Stakeholder Survey Results

Demographics: Education Level



Stakeholder Survey Results Demographics: Income Level



***Stakeholder
Survey Results
Demographics:
Work, Own, Live***

Reside in Elon	Responses
Yes	79%
No	21%

Business Owner in Elon	Responses
Yes	7%
No	93%

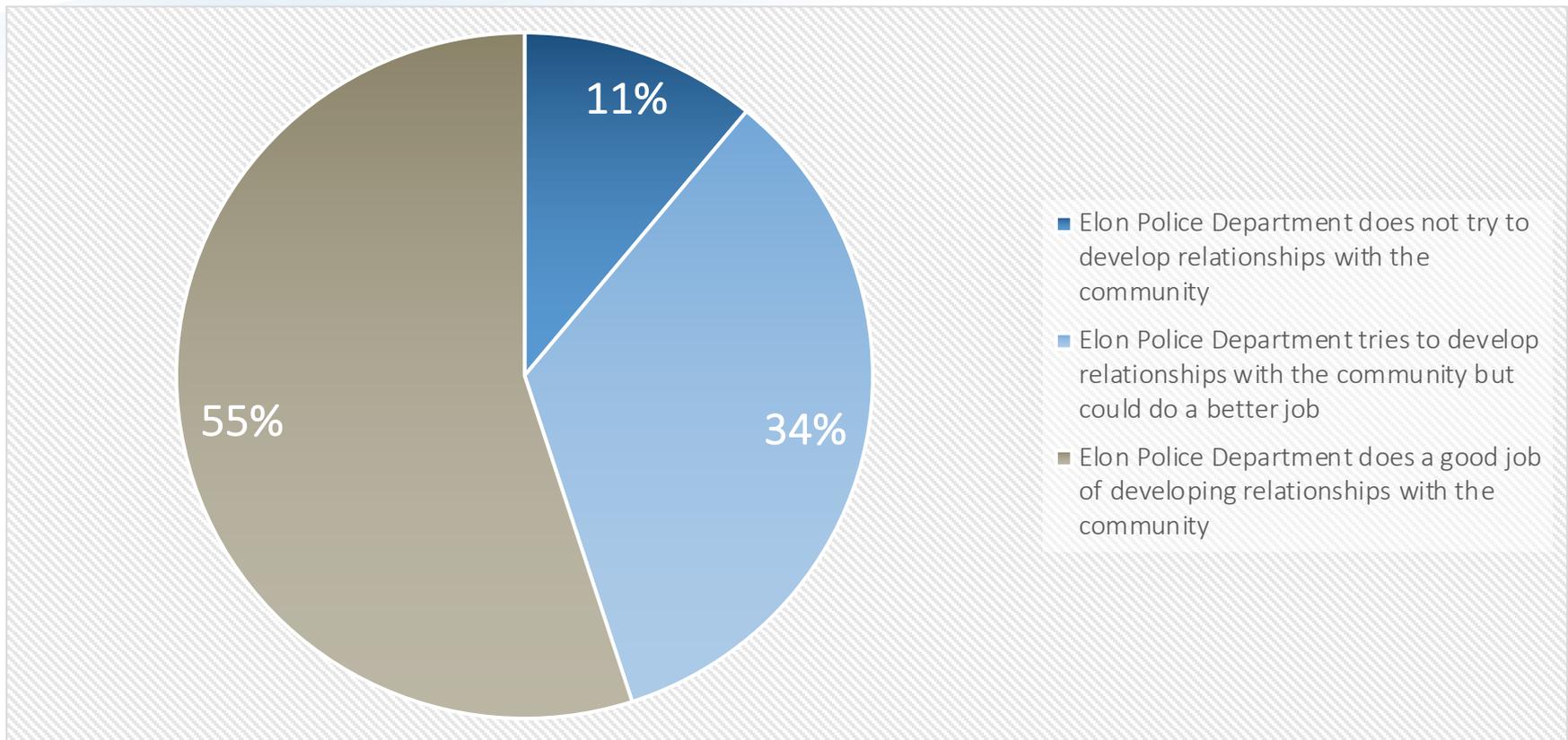
Work in Elon	Responses
Yes	26%
No	74%

Stakeholder Survey Results: Interaction with Elon PD

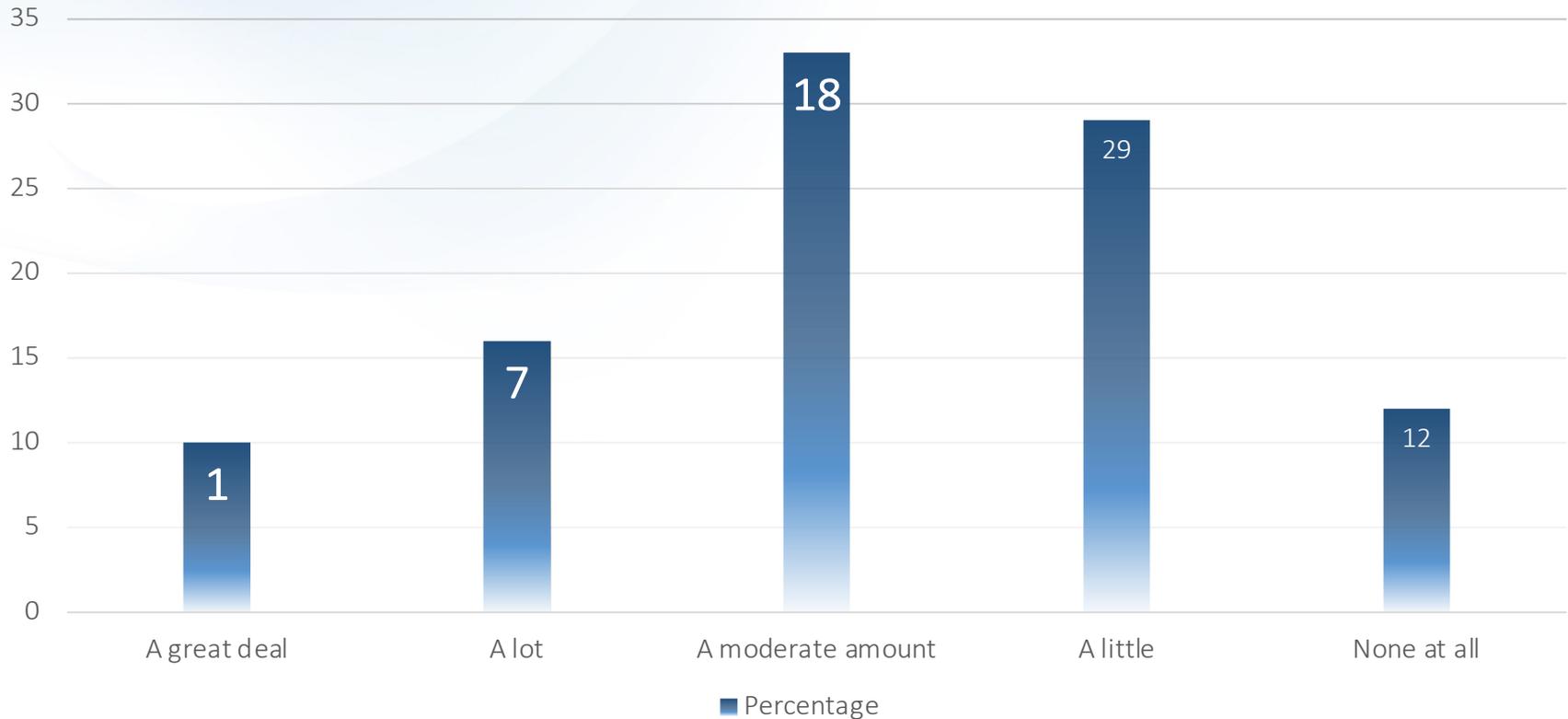
Received services from Elon PD within the past 12 months	Responses
Yes	23%
No	77%

Victim of crime reported to Elon PD within the past 12 months	Responses
Yes	4%
No	96%

*To what extent does **Elon Police Department** develop relationships with community members?*

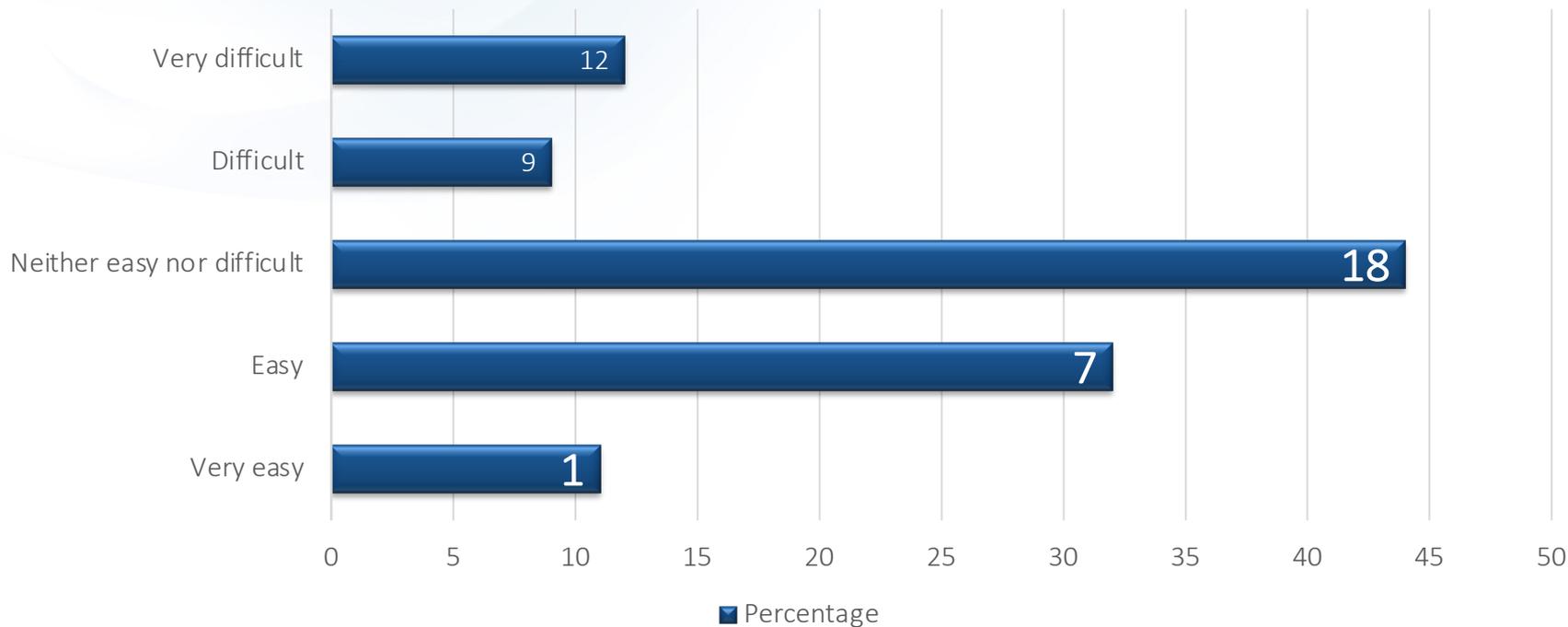


*To what extent does **Elon Police Department** regularly communicate with community members?*



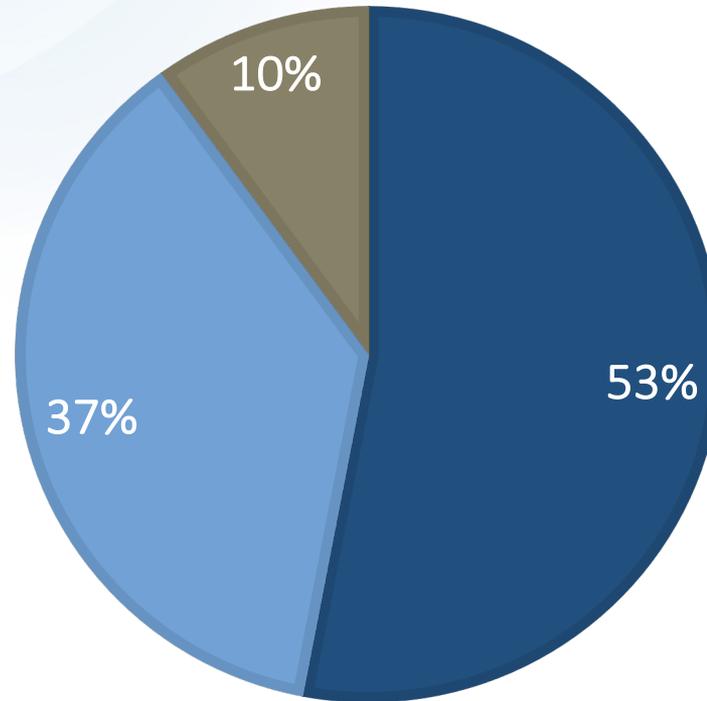
Does Elon Police Department make it easy for community members to provide input?

Percentage



*To what extent does **Elon Police Department** develop relationships with community members?*

■ Yes ■ Somewhat ■ No



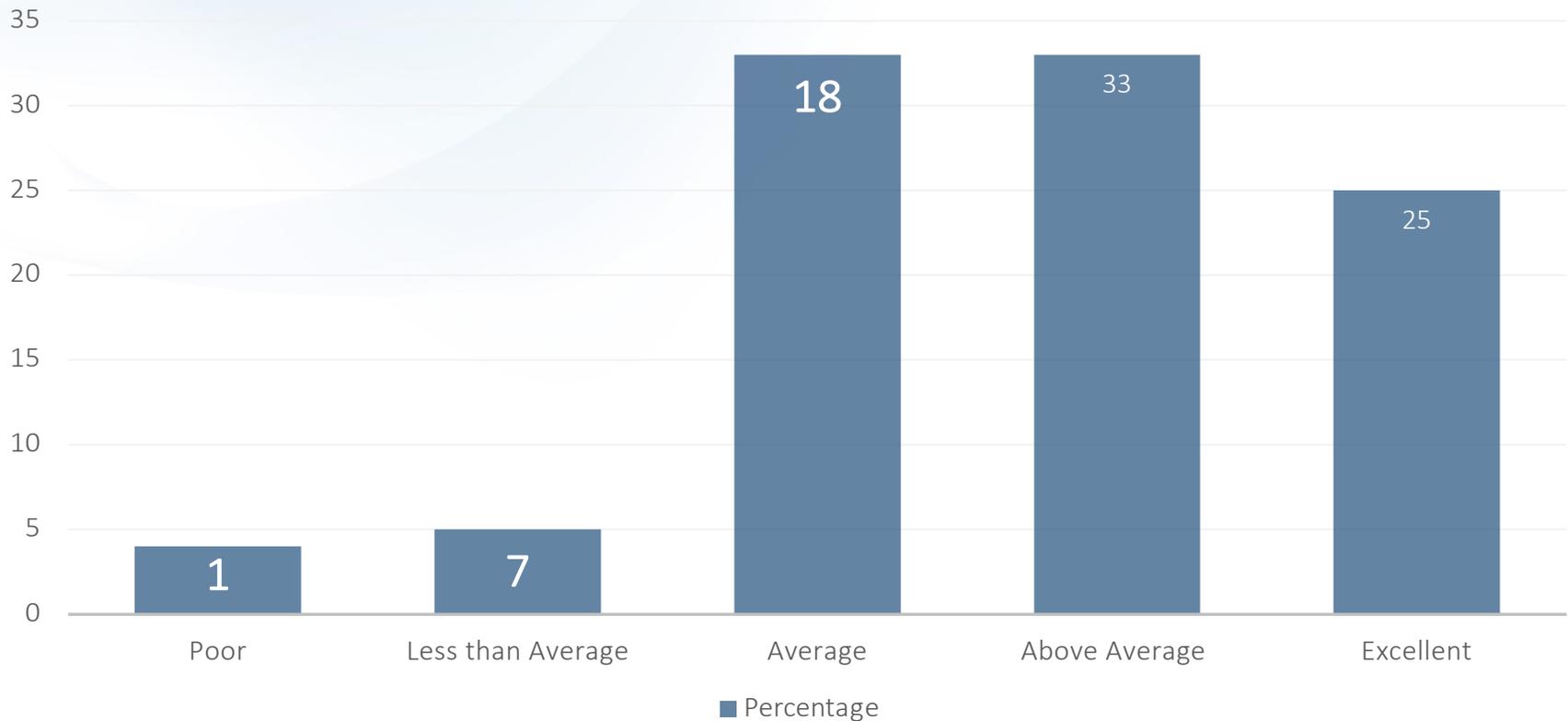
How would you rate the overall performance of the Elon Police Department?

Above average	55%
Average	38%
Below Average	7%

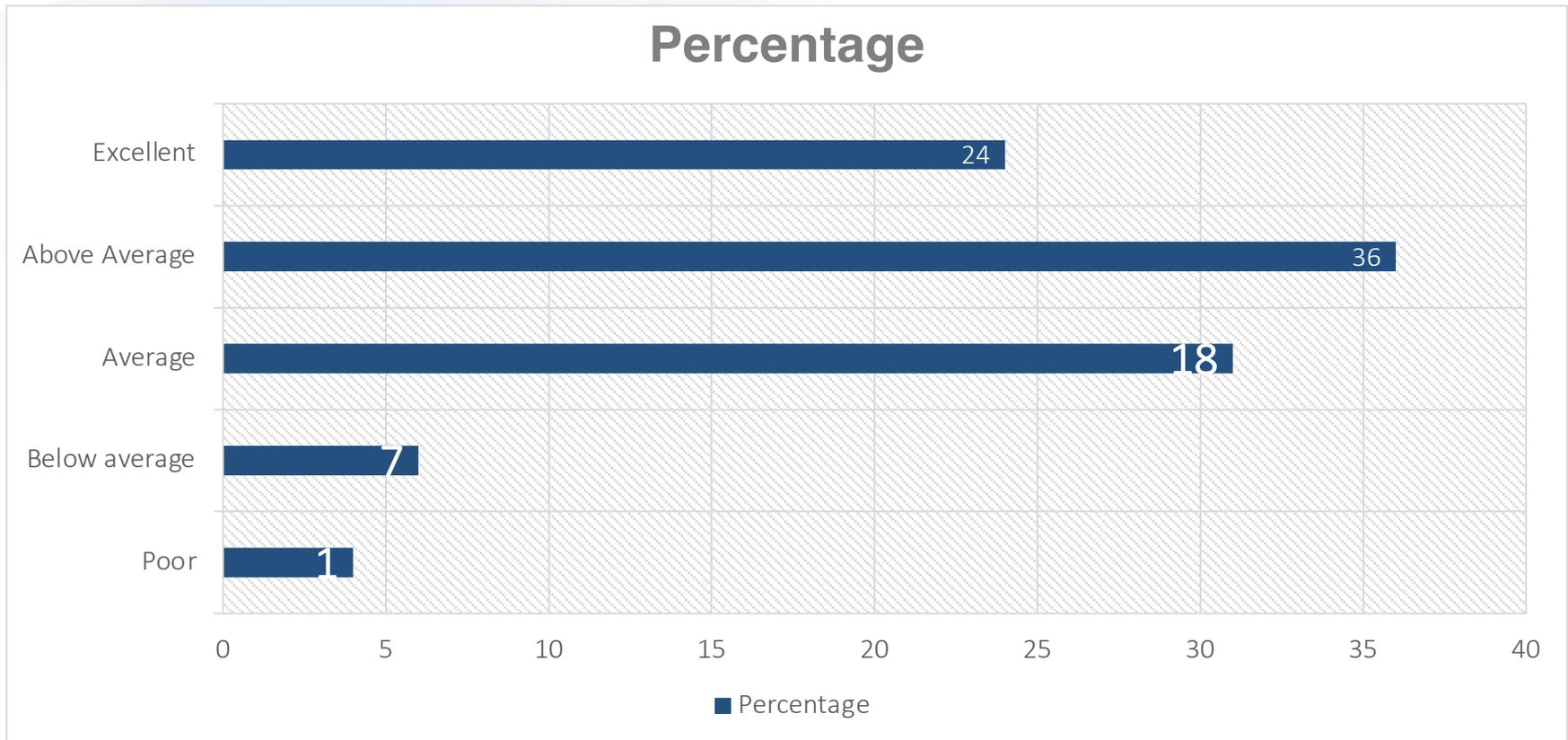
How do you rate the overall competence of Elon Police Department Employees?

Above average	58%
Average	37%
Below Average	5%

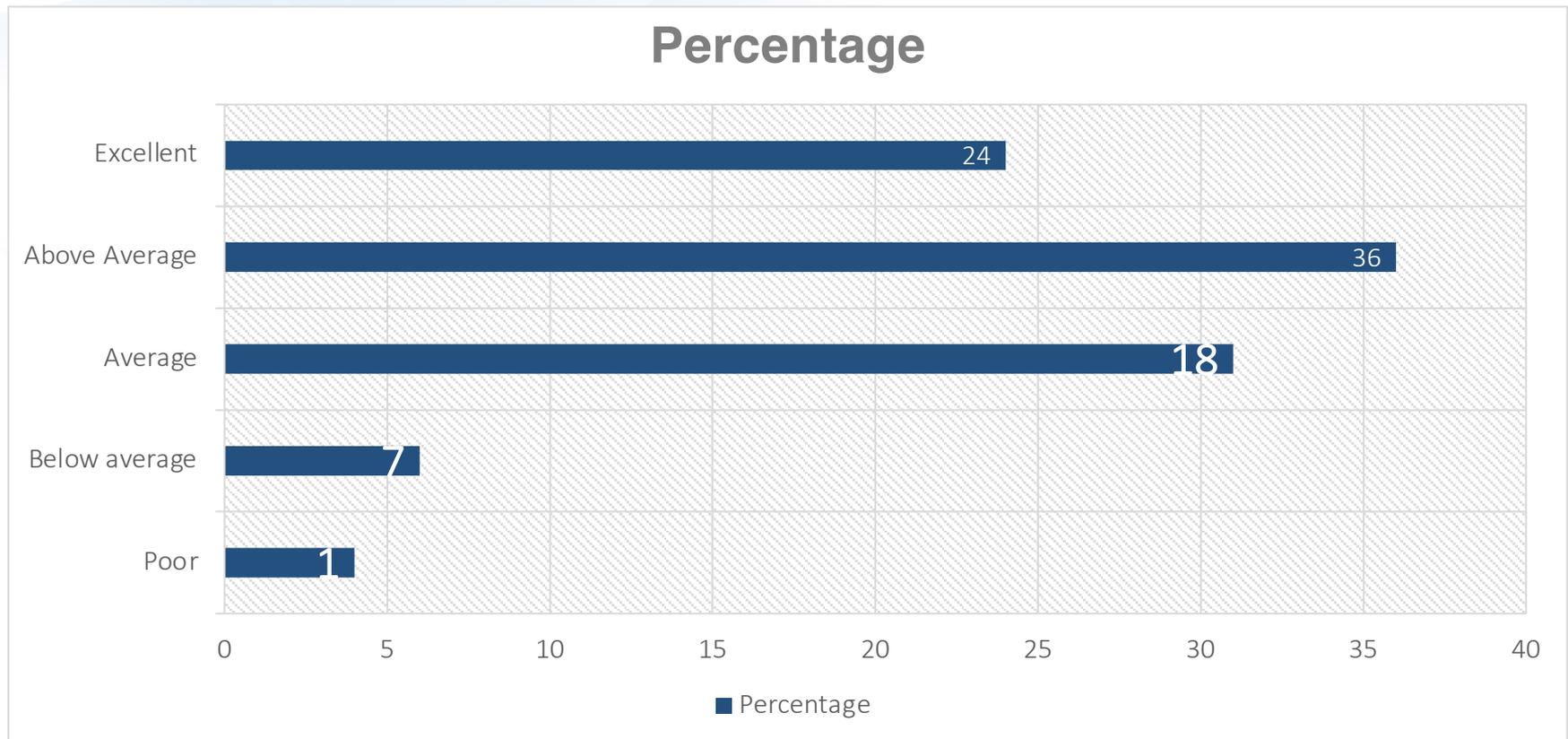
How do you rate the Elon Police Department on criminal law enforcement efforts?



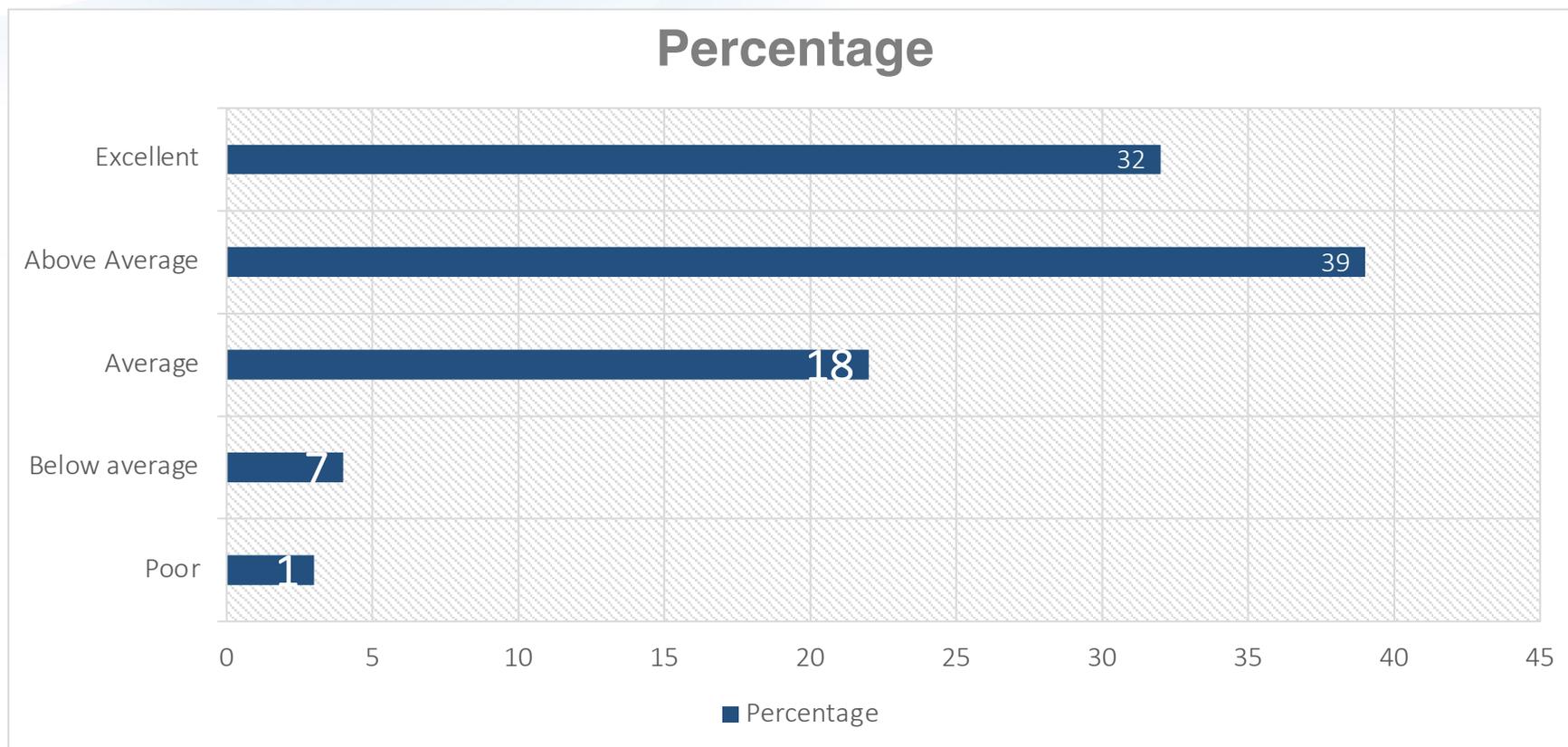
*How do you rate the **Elon Police Department** on crime prevention and community services?*

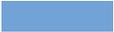


How do you rate the *Elon Police Department* on traffic safety and enforcement?



*How do you rate **Elon Police Officers'** attitudes, behaviors and professionalism toward citizens?*

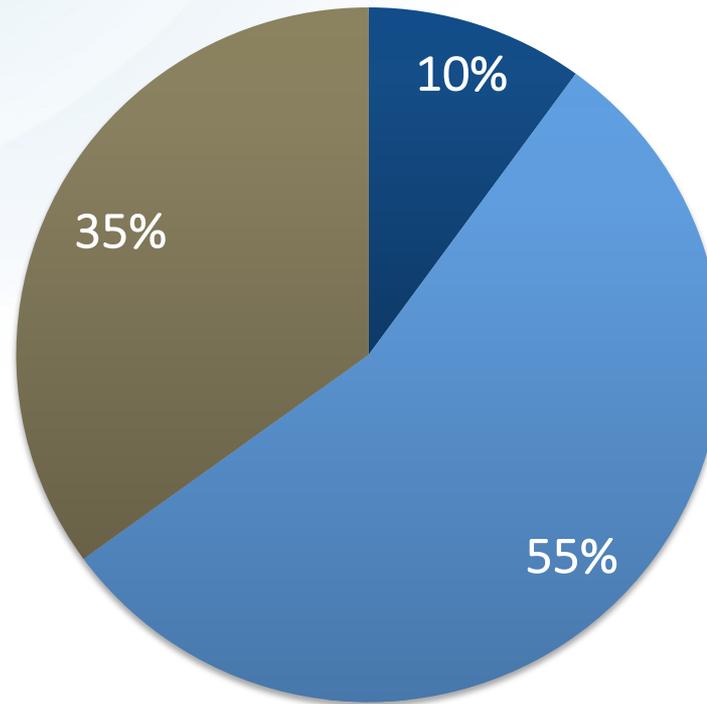




***Three issues
that are
greatest
problems
within the
community***

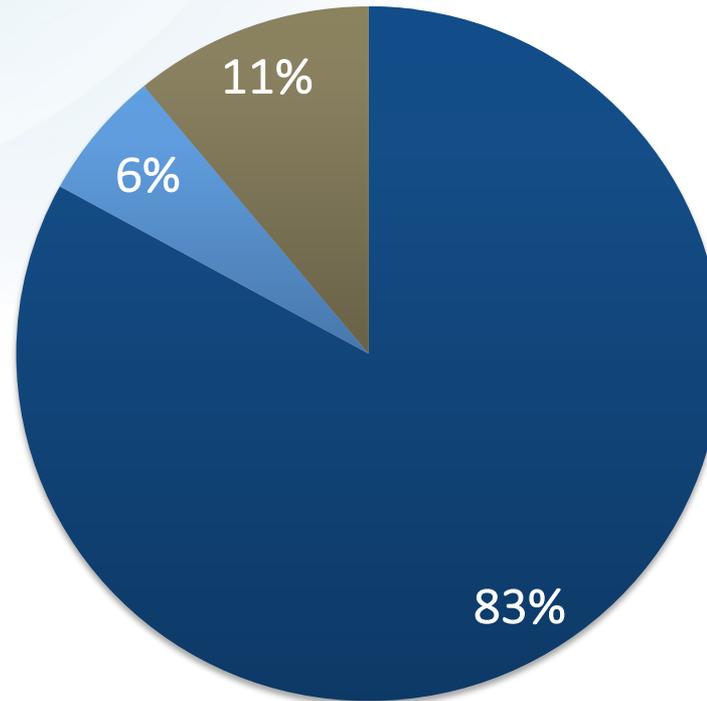
Traffic Issues/Residential Speeding	51%
Burglaries/thefts (auto)	31%
Disorderly Conduct/Public Intoxication/Noise Violations	28%
Underage Drinking	27%
COVID-19	22%
Noise	20%
Burglaries/thefts (residential)	19%
Littering	19%
Driving Under the Influence (i.e. alcohol or drugs)	13%
Disorderly Youth (e.g. cruising or gathering)	11%
Other (please specify)	10%
Drug Abuse (e.g. manufacture, sale, or use of illegal/prescription drugs)	10%

How would you rate EPD addressing concerns and promoting safety and security in your neighborhood?



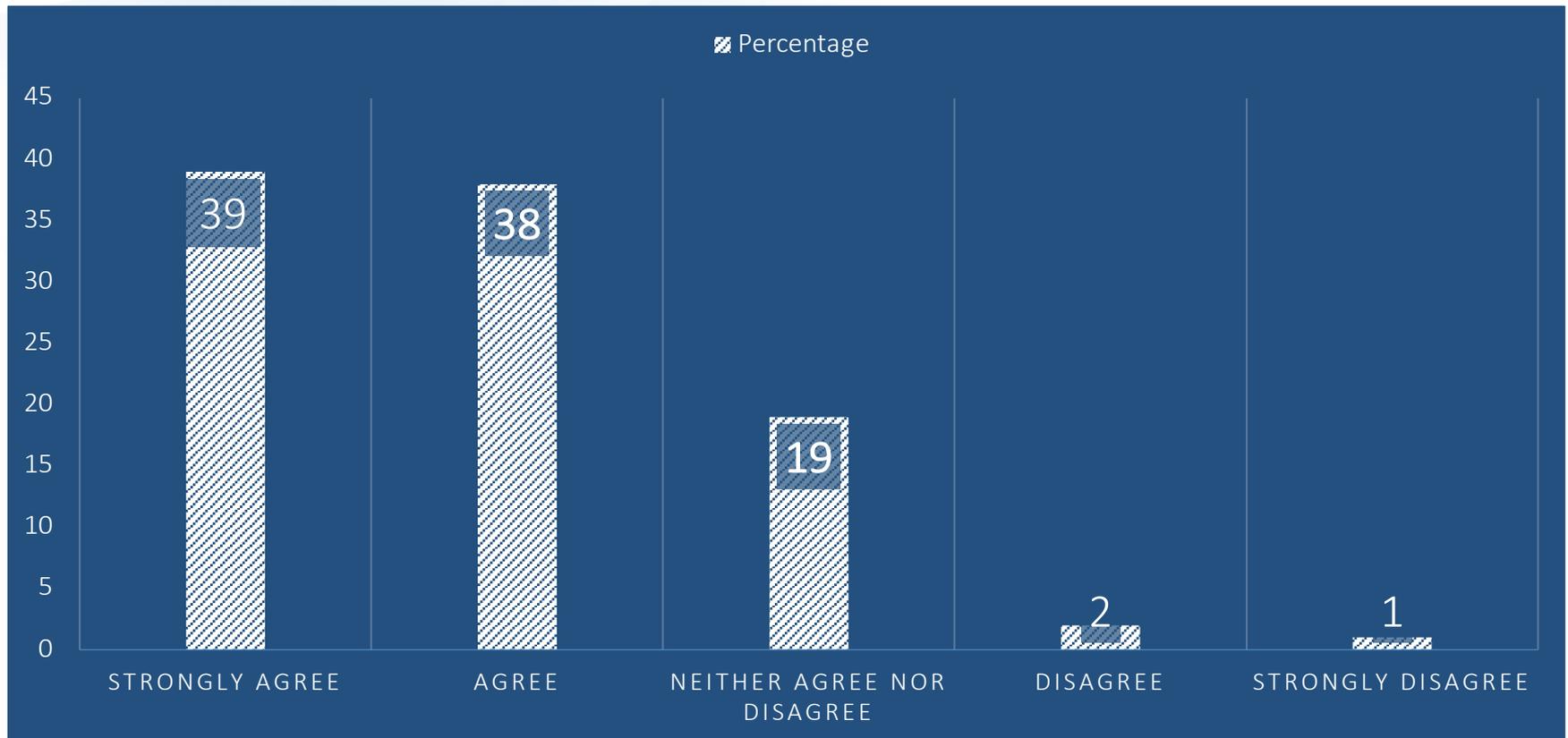
■ Below Average ■ Average ■ Above Average

Are you comfortable in contacting the Elon Police Department with a question, need, concern, etc?

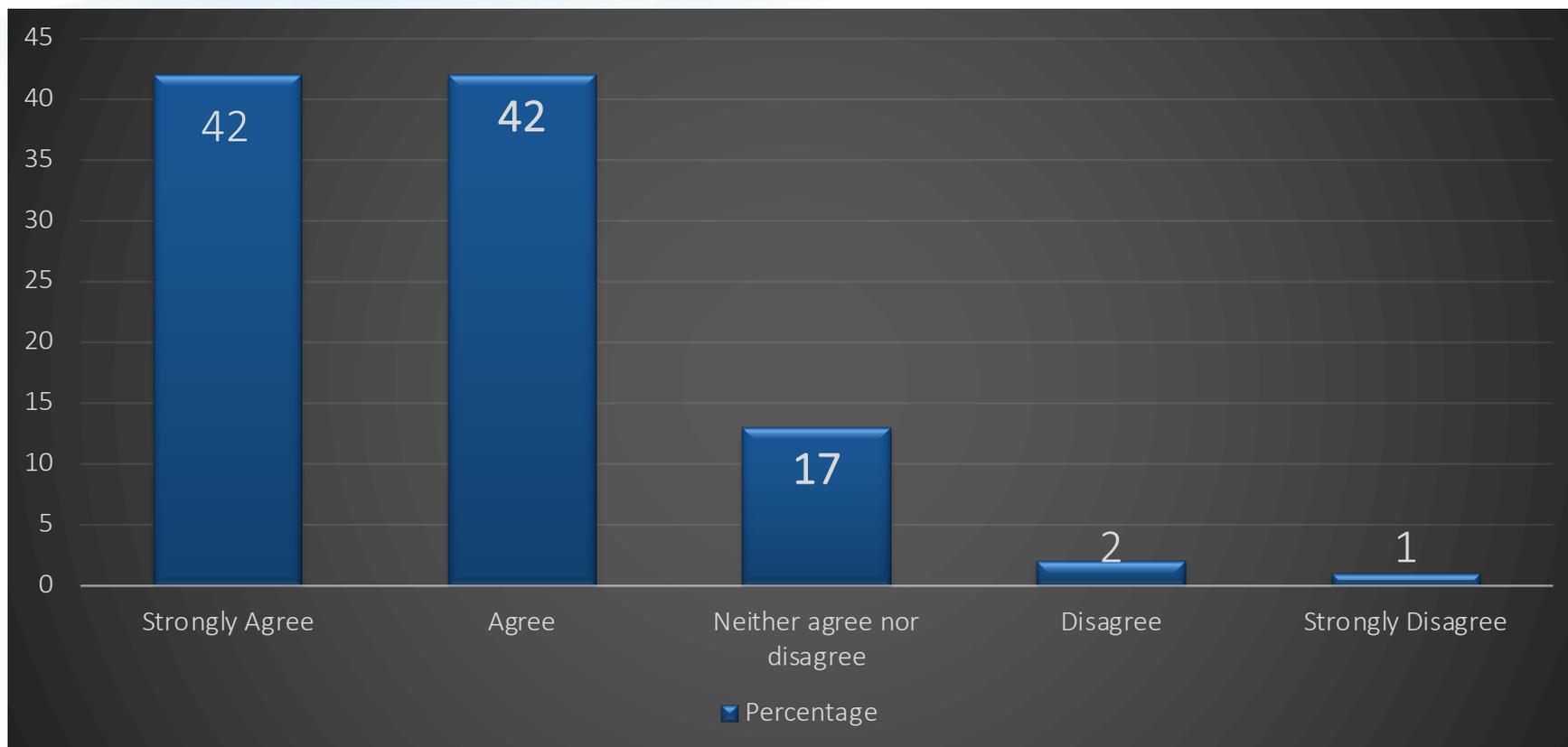


■ Yes ■ No ■ Not Sure

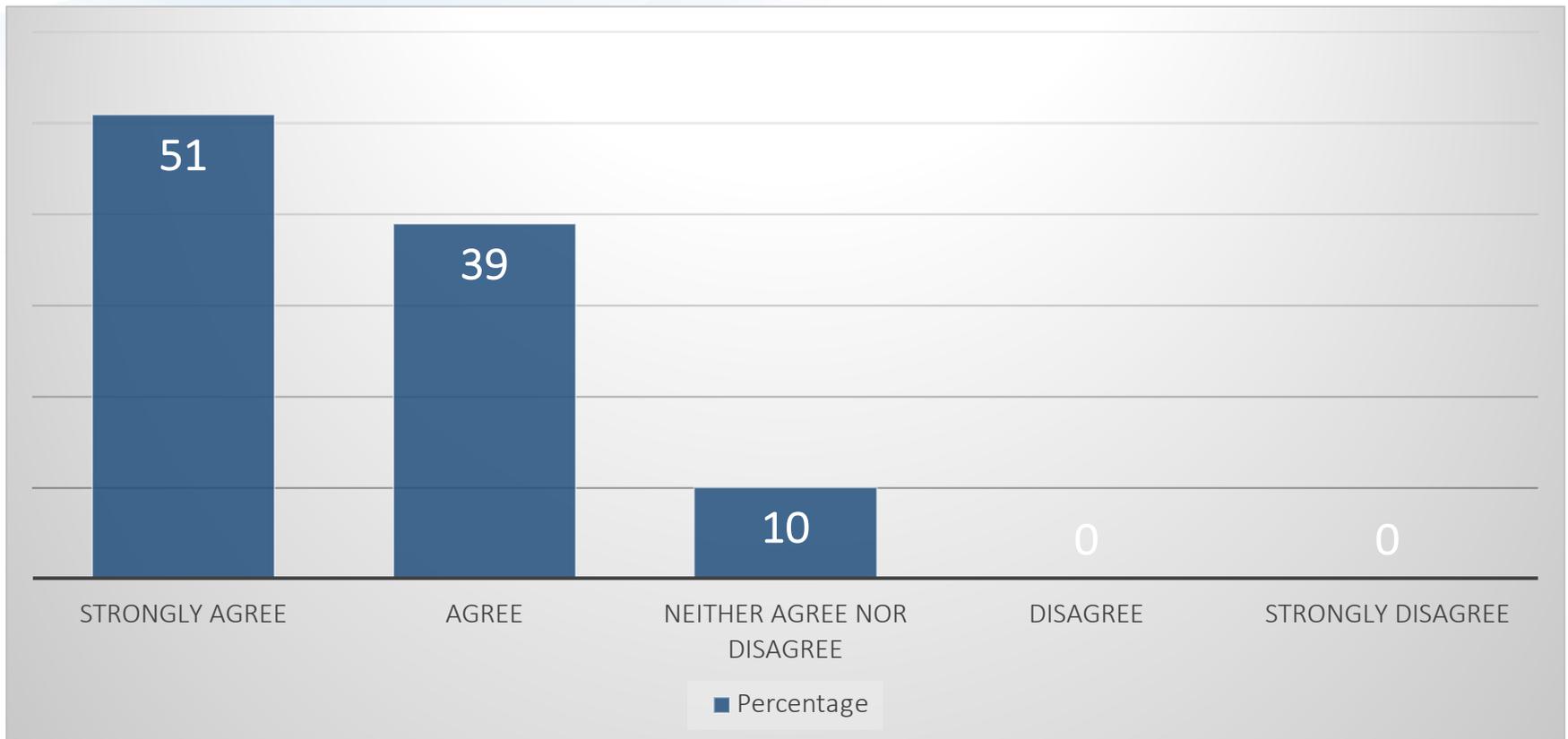
Elon Police Department practices biased-free policing and respects the rights and dignity of all citizens



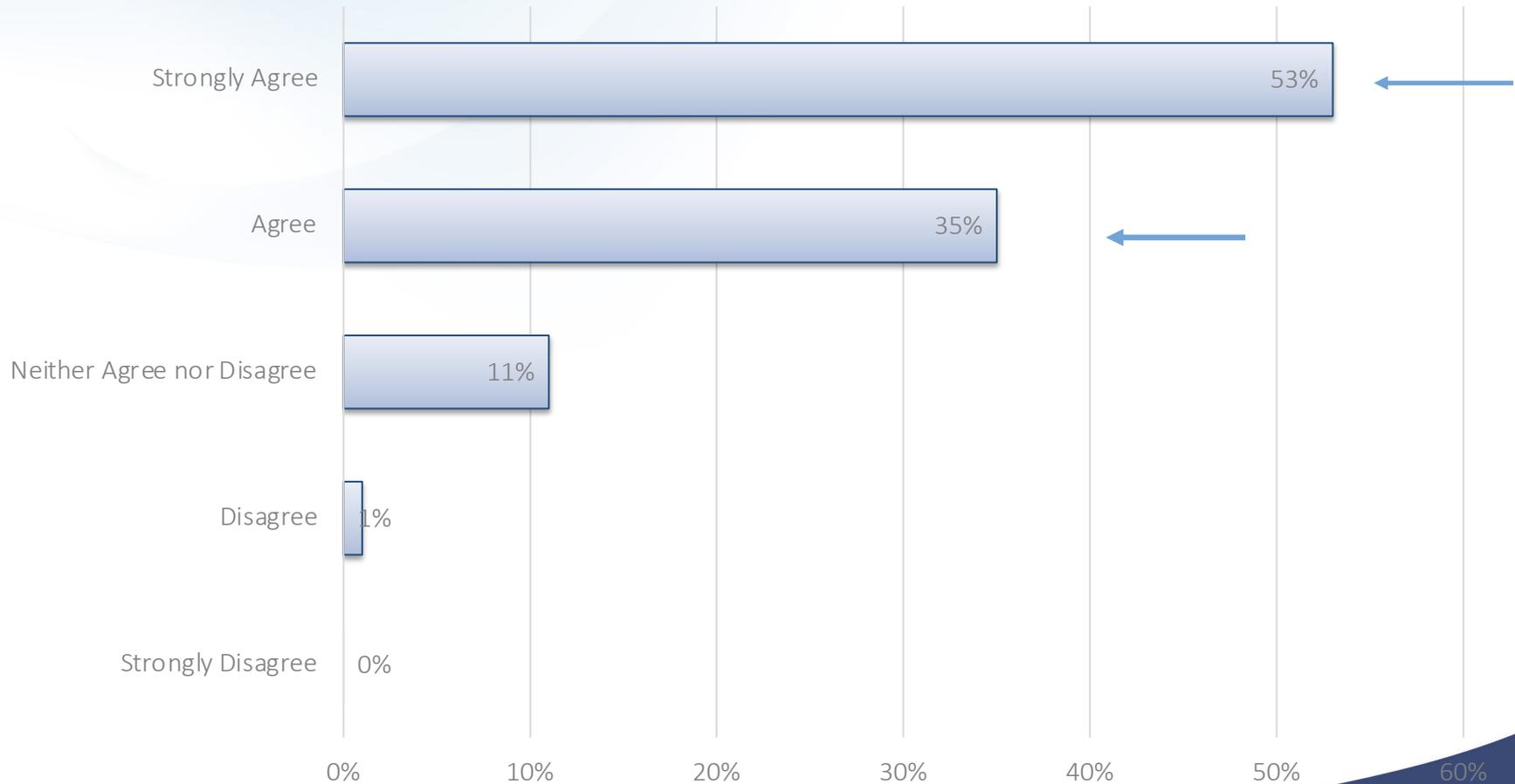
I feel the Elon Police Department helps in providing a safe living environment.



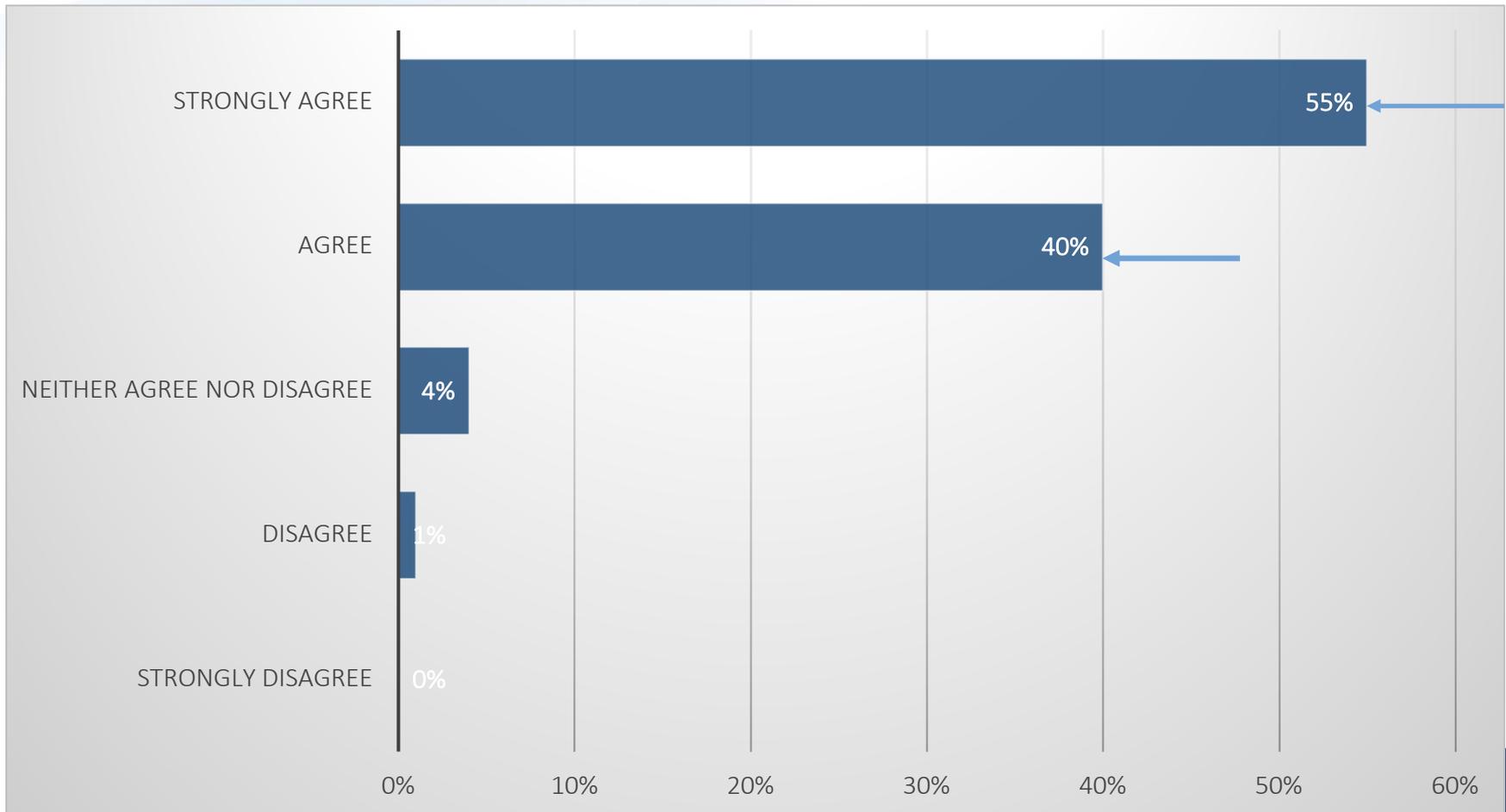
I feel that the Town of Elon is a safe place to live.



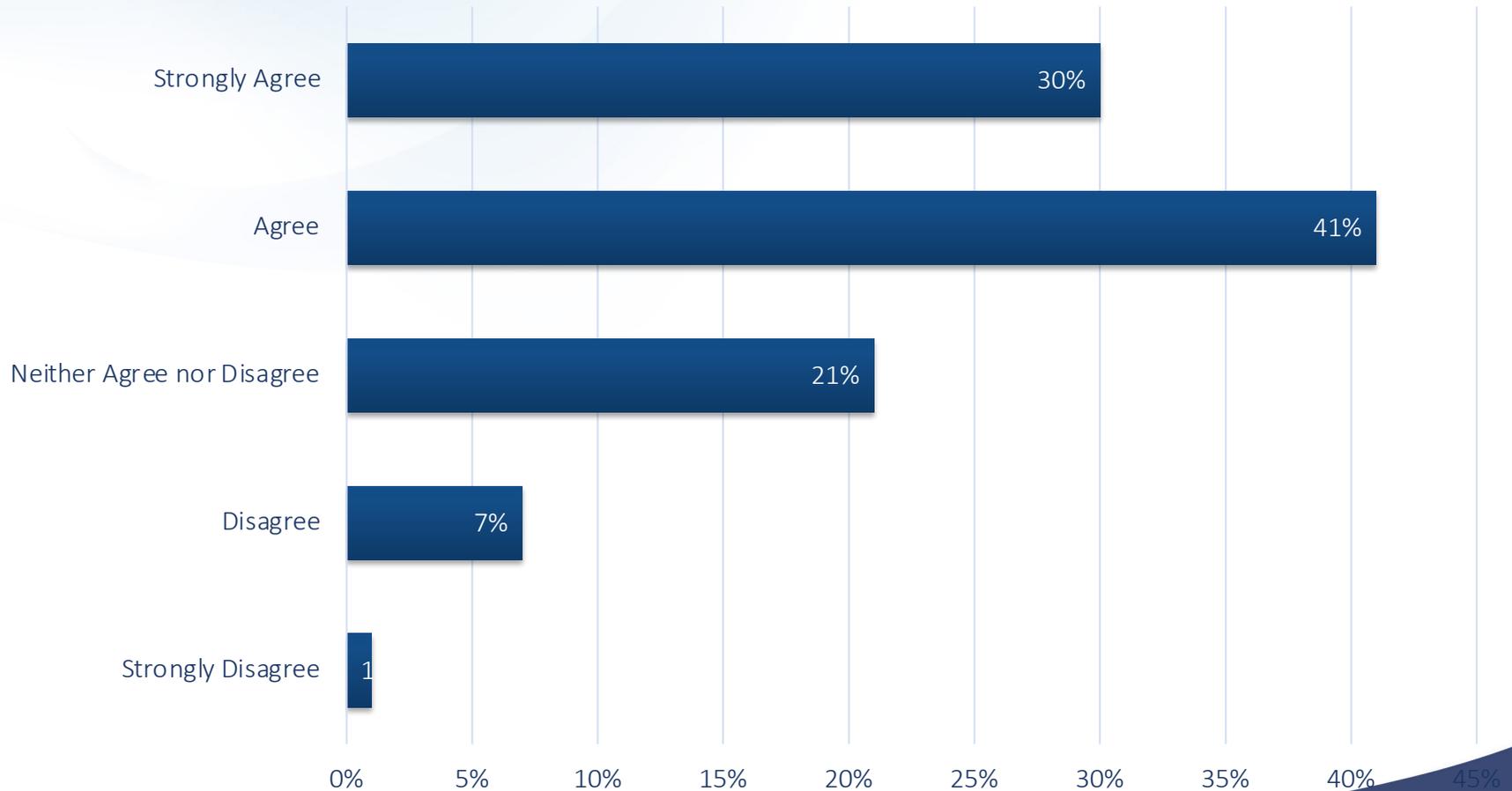
I feel safe and secure in my neighborhood.



I feel safe and secure when I shop in the Town of Elon

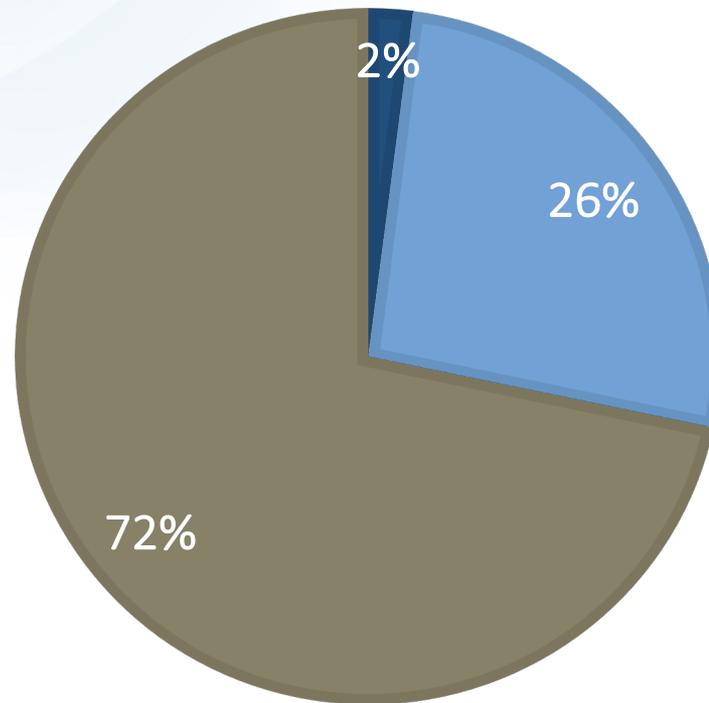


I feel the Elon Police Department understands the needs of citizens.



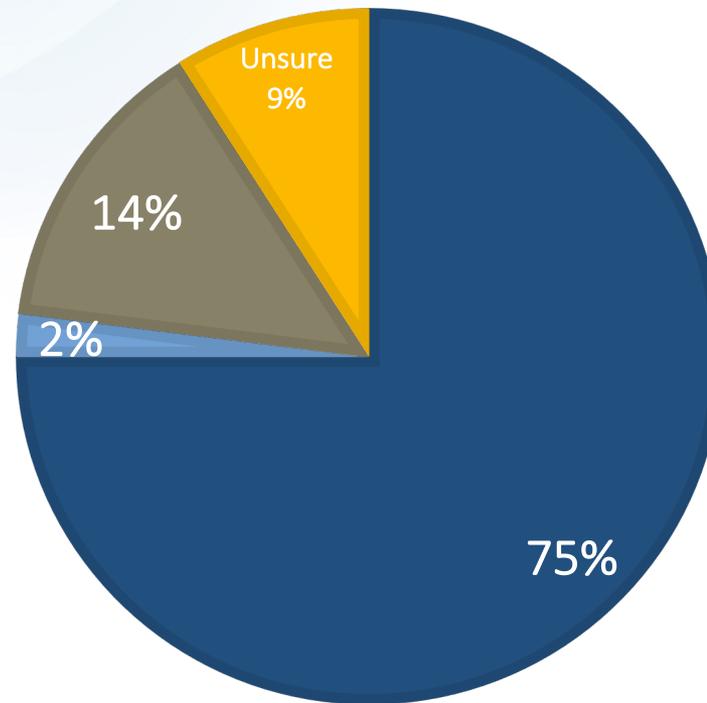
To what extent do officers in Elon Police Department treat people fairly?

■ Unfairly ■ Neither Fairly or Unfairly ■ Fairly

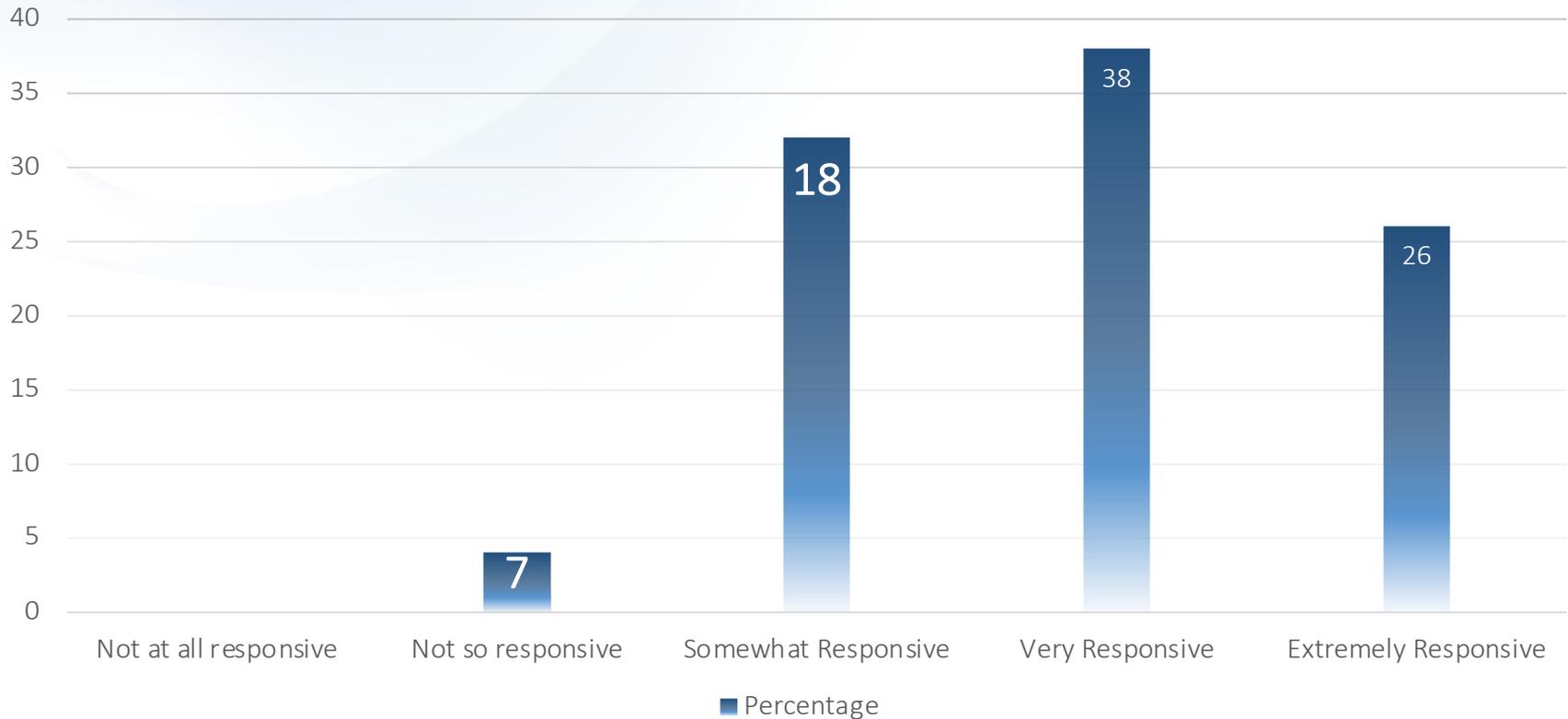


Are officers in Elon Police Department respectful to the public?

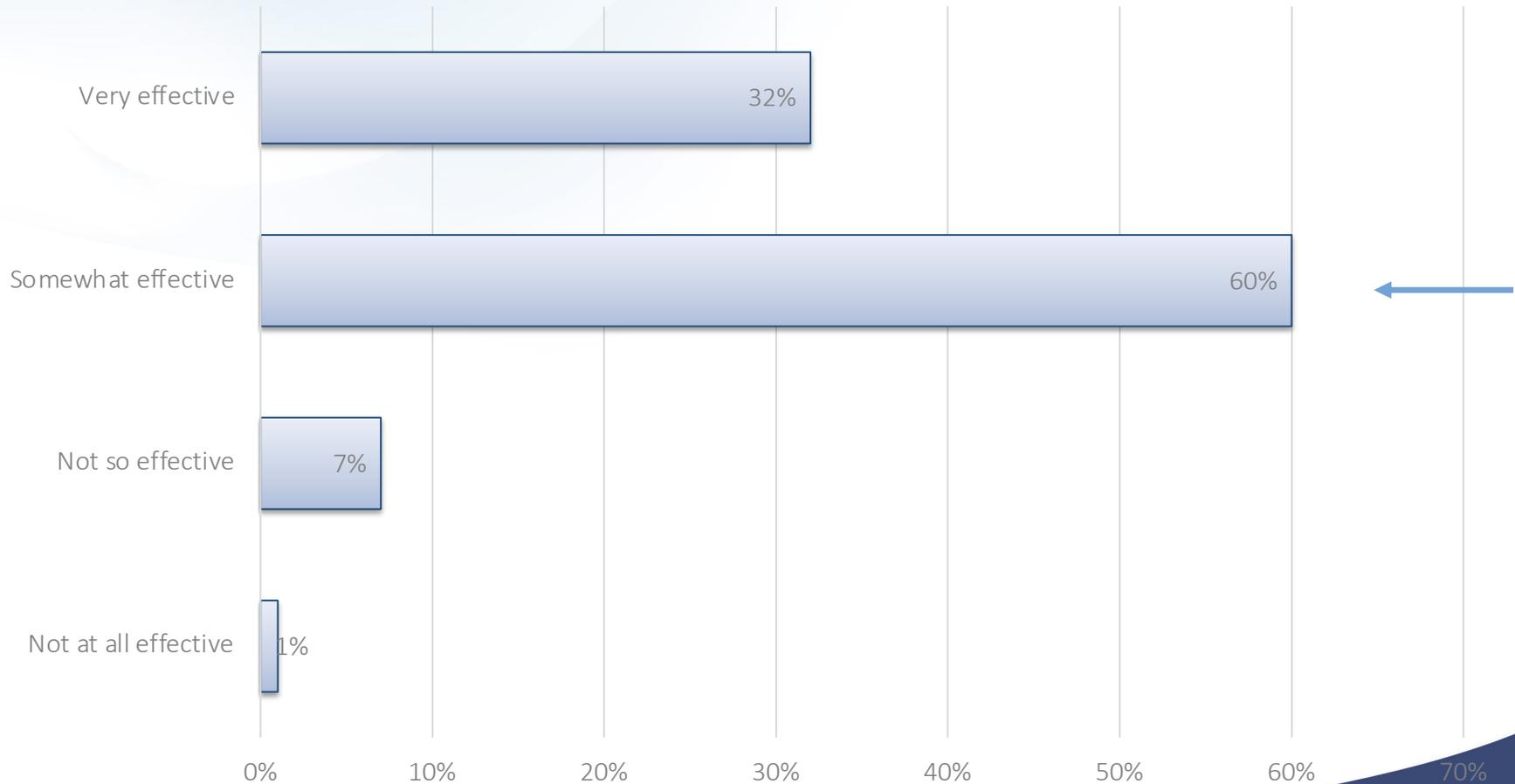
■ Yes ■ No ■ Somewhat ■ Unsure



How responsive is Elon Police Department responsive to the concerns of community members?



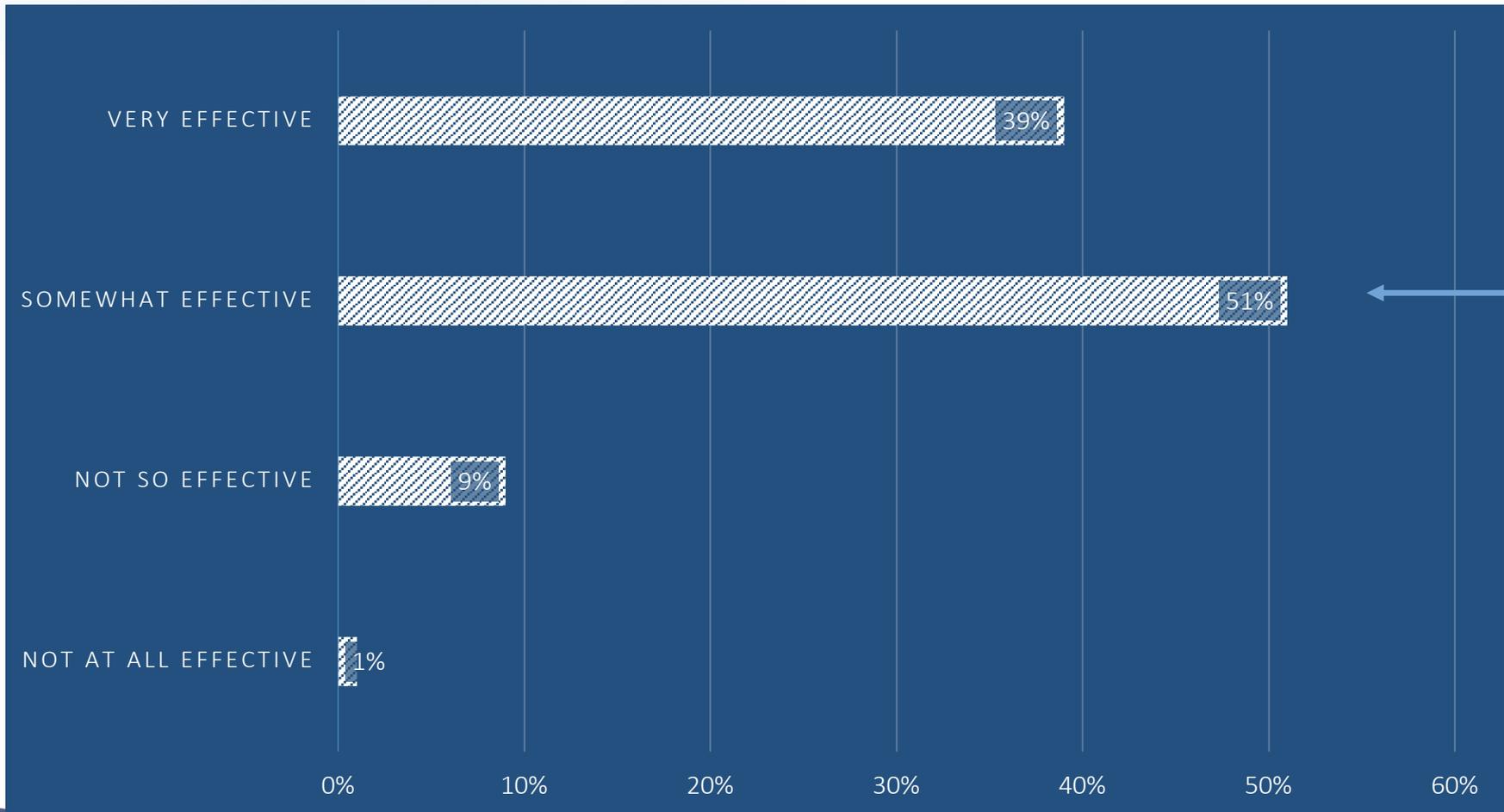
How effective is Elon Police Department at proactively preventing crime?



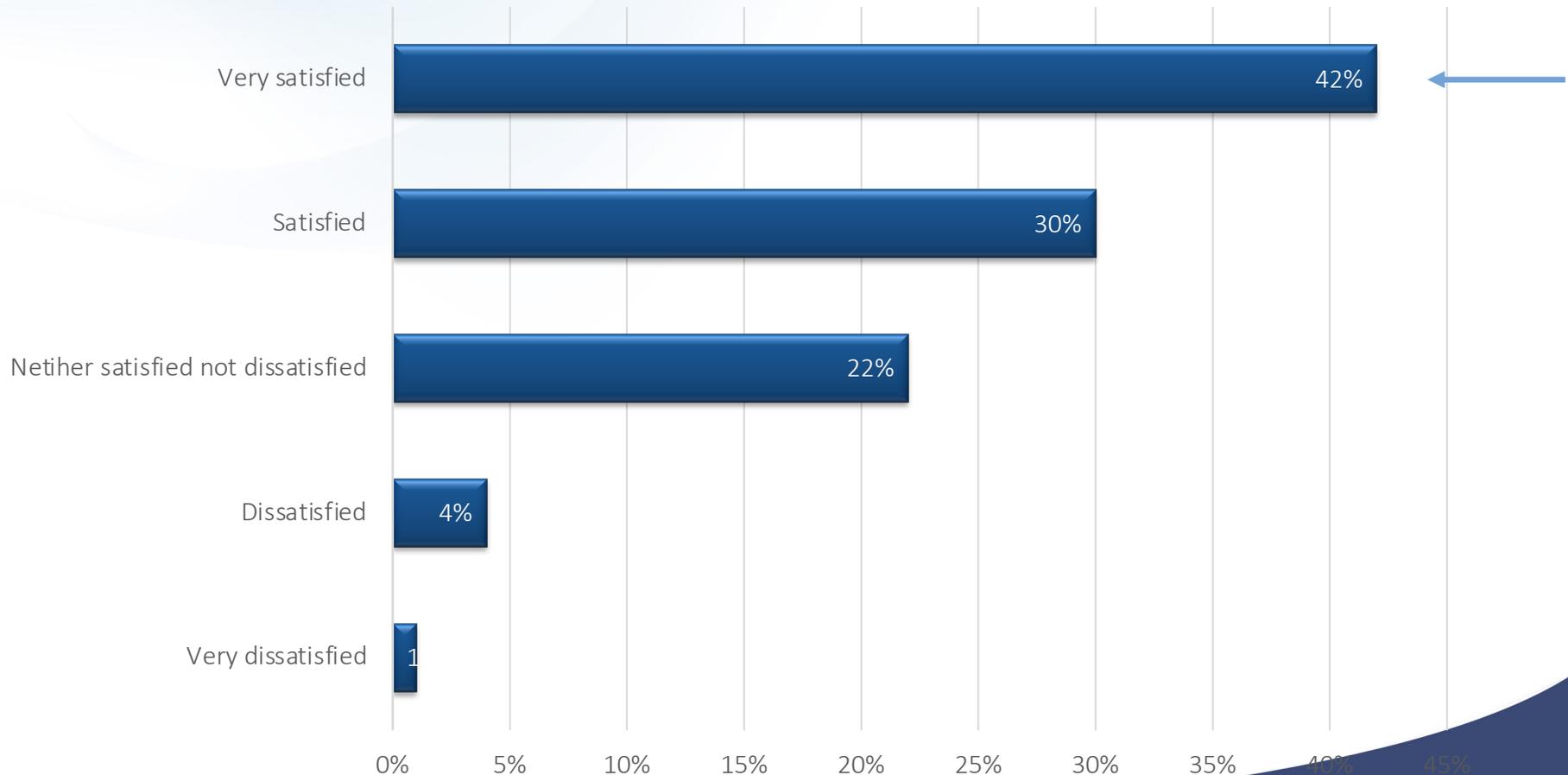
How would you rate Elon Police Departments performance in addressing the problems that really concern you?



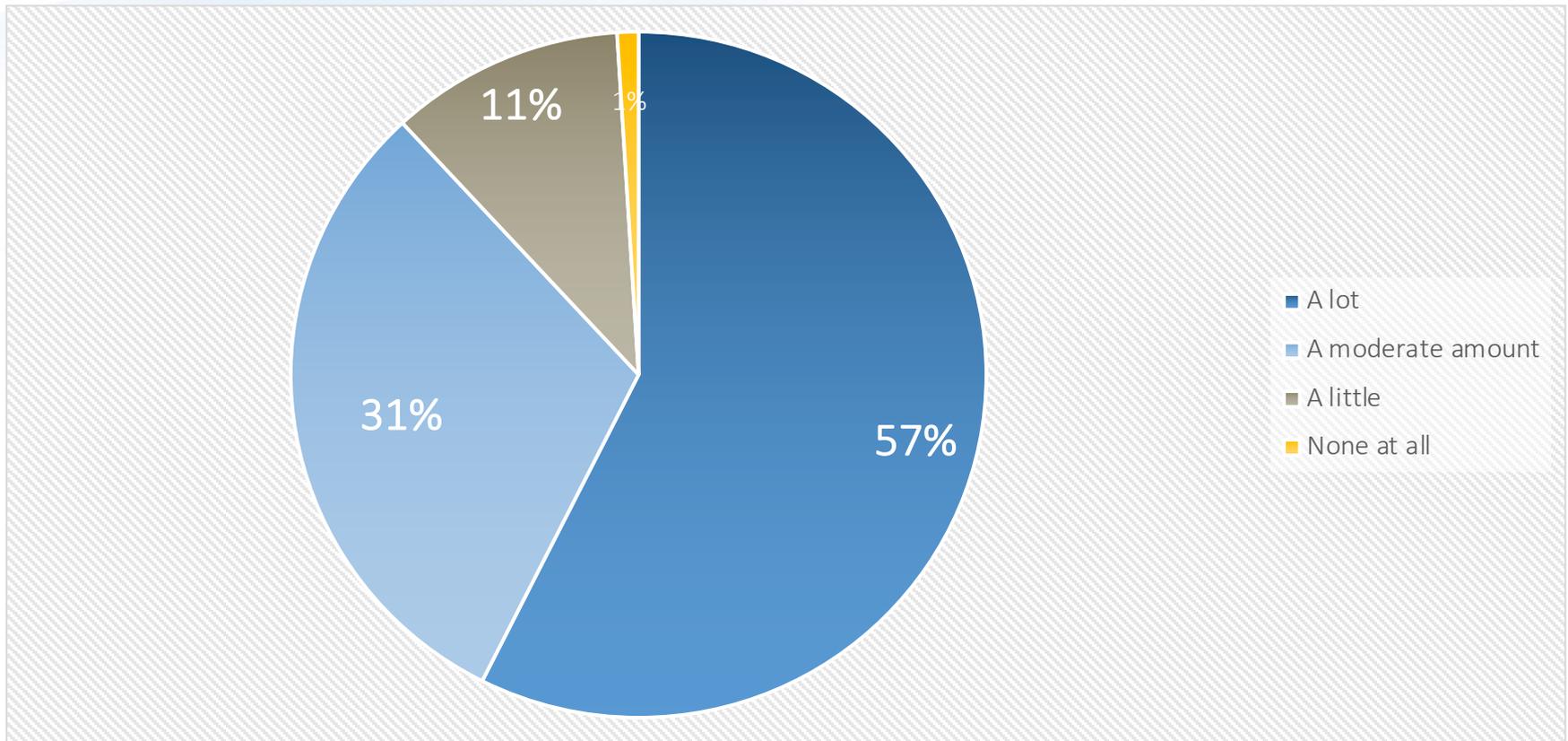
National Criminal
Justice Association



To what extent are you satisfied with the overall performance of the Elon Police Department?



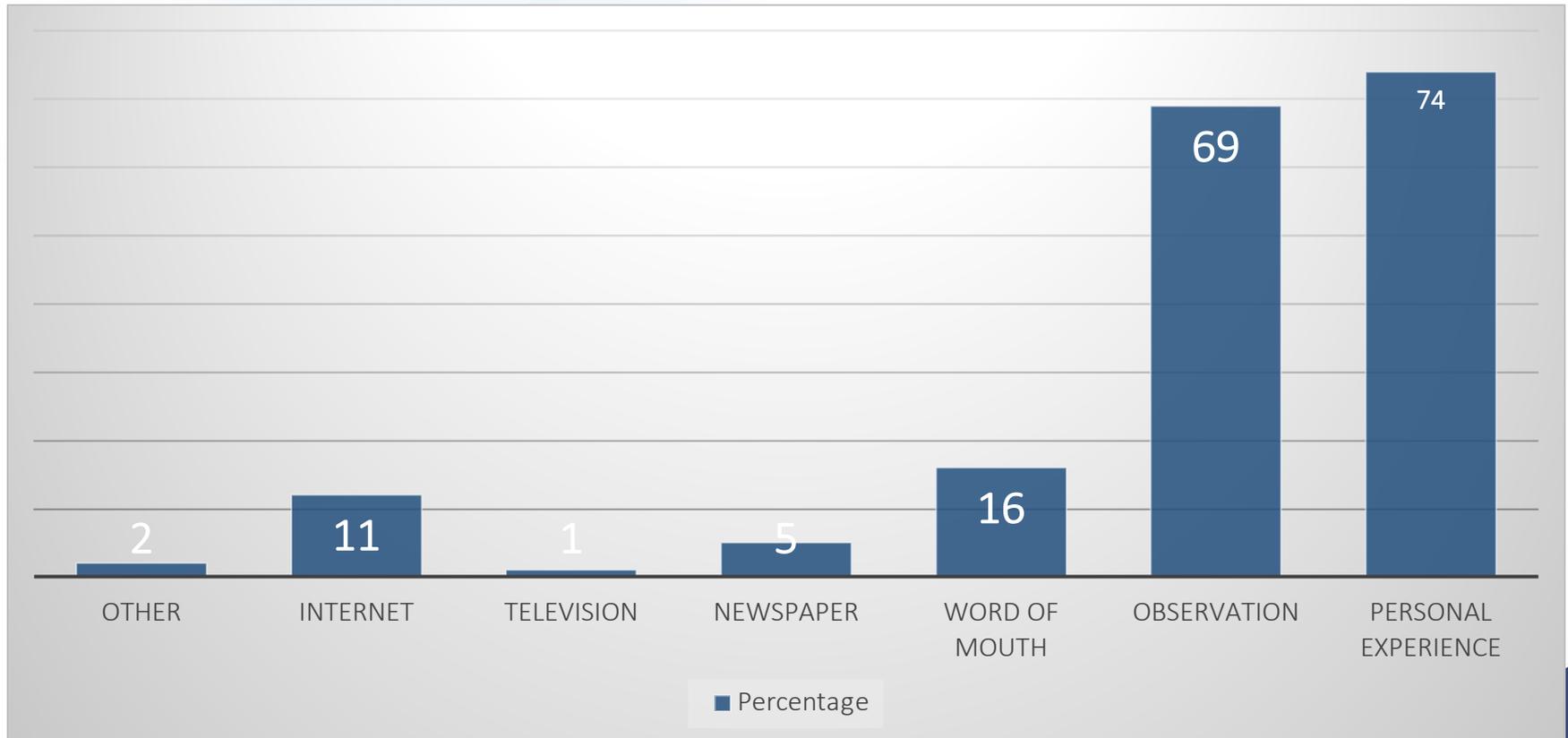
To what extent do you trust the Elon Police Department?



***Top (3) areas
in which you
feel Elon
Police
Department
needs to the
most
improvement
(themes)***

Attitudes
Community Engagement/Outreach/Involvement
Bias-Based Policing/Sensitivity Training
College Student Crossing Streets
College Student general rowdiness
Disorderly conduct/drinking enforcement
Diversity of Police Force
Follow-Up
More officers/More street patrol
More visibility
Speeding/traffic enforcement

On what have you based the opinions given in this survey?



What is your main source on how you receive information on the Elon Police Department?

Social Media	52%
Internet	10%
Newspaper	7%
Television	3%
Other Means	13%
Do not receive information about the PD at all	15%

Of which Elon Police Department's Social Media Efforts are you aware?

Facebook	63%
Instagram	15%
Next Door App	15%
Youtube	1%
I am not aware of Elon PD's Social Media Efforts	32%