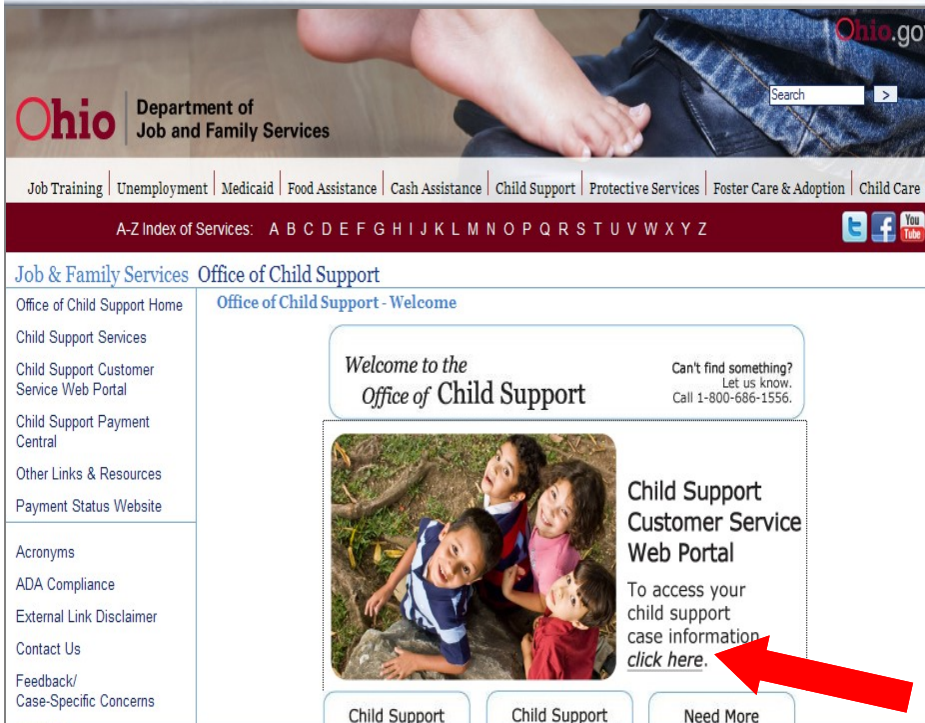


# Instant Access to Child Support Case Information

<http://jfs.ohio.gov/ocs>

Register for a free account so you can:

- Gain INSTANT access to your child support case information.
- View and print your payment history for housing verification, Job & Family Services benefits and more.
- Receive information on how to change the way you receive payments.
- Learn about various ways to make payments.
- Verify your contact information is correct.

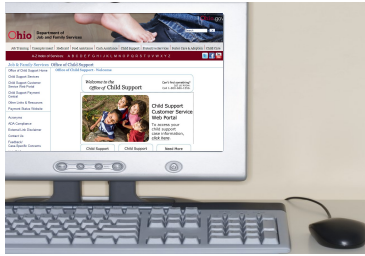


<http://jfs.ohio.gov/ocs>

## Questions?

Call the Tuscarawas County Child Support Enforcement Agency at 330.343.0099

(See back for more information)



# Get the Facts About Online Access

Issue 21

## WHAT DO I NEED TO GET STARTED?

You must have or establish a personal email account in order to utilize the web portal. Establishing an email account can be done through the registration process if you currently do not have one. Once you have a personal email account, registering for an on-line account is **quick**, **easy** and **secure**. You will need:

- Your personal email address
- Your 10-digit SETS case number (starts with 7)
- Your social security number
- Your Web Portal ID –On your Welcome letter or call the CSEA (330.343.0099)

## INSTANT ACCESS TO YOUR CHILD SUPPORT INFORMATION

This web portal will provide you with "real time" information as reflected by the agency's records and available to you seven (7) days a week, twenty-three (23) hours a day.

Registering for an on-line account is quick, easy and secure. Customers with an active child support case can have access to the following information online:

- View and Print 2 Years of Payment History Information
- Review Address Information
- Review Your Case Specific Information such as:
  - Employment History
  - Health Insurance
  - Support Order Information