

Please Post



Public Notice

Date: October 6, 2022

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Emergency Notification System

YCUA is planning to participate with Washtenaw County this winter in utilizing its Everbridge Notification System. Everbridge is a secure and identity-certified communication service that allows public safety and service organizations throughout the county to connect with local residents over cell phone, email, and the internet. YCUA will be utilizing the service for directly issuing emergency notices to impacted customers regarding water main breaks and boil water advisories. YCUA will continue to post blanket emergency notifications on our website and social media accounts, but the Everbridge System will allow YCUA to directly reach out to enrolled customers regarding emergencies that impact their water service with detailed information.

Signing up for the service will also allow customers to stay up-to-date on happenings in their neighborhood through email and text messages sent by the Washtenaw County Sheriff's Office. Please visit www.washtenaw.org/alerts to sign up today!

If you have any questions about the program, please contact YCUA Director of Service Operations Michael Shaffer at 484-4600 ext. 311.
